

QATAR SKILLS

CENTRE FOR ADMINISTRATIVE TRAINING
W.L.L.



مركز
قطر سكيلز
للتدريب الإداري
ذ.م.م.

Upskilling for Growth & Success

Certificate of Attendance

We, Qatar Skills Training Centre, hereby confirm that

Hamza Lutfi

has attended

**Handling Complaints with Confidence: Professional
Strategies for Effective Customer Resolution**

which was held on 11 March 2026

March 11, 2026

Date

M. Aboushanab

Mohamed Aboushanab
Qatar Skills Business Manager