QATAR SKILLS
CENTRE FOR ADMINISTRATIVE TRAINING
W.L.L.

مركز قطر سكيلز للتدريب الإداري ذ.م.م.

Upskilling for Growth & Success

# Certificate of Attendance

We, Qatar Skills Training Centre, hereby confirm that

## Shaheen Ahammed Aliyatt

has attended

**Handling Complaints with Confidence: Professional Strategies for Effective Customer Resolution**

which was held on 11 March 2026

March 11, 2026

Date

MAboushanab

Mohamed Aboushanab
Qatar Skills Business Manager