

**QATAR SKILLS**  
CENTRE FOR ADMINISTRATIVE TRAINING  
W.L.L.



مركز  
قطر سكيلز  
للتدريب الإداري  
والمهني

Upskilling for Growth & Success

## Certificate of Attendance

We, Qatar Skills Training Centre, hereby confirm that

**Mohammed Mudasser**

has attended

**Handling Complaints with Confidence: Professional  
Strategies for Effective Customer Resolution**

which was held on 11 March 2026

March 11, 2026

Date

Mohamed Aboushanab  
Qatar Skills Business Manager